

MiCare Schedule of Fees for Home Care Packages effective 1st January 2023

Prices are excluding GST

MiCare	FY2023				
Service Type	Monday to Friday	Monday to Friday	Saturday	Sunday	Public Holiday
	6am - 8pm	8pm – 6am			
Home Care	\$60.10	\$90.15	\$90.15	\$120.20	\$150.25
Personal Care	\$60.10	\$90.15	\$90.15	\$120.20	\$150.25
In Home Respite Care	\$60.10	\$90.15	\$90.15	\$120.20	\$150.25
Transport	\$60.10	\$90.15	\$90.15	\$120.20	\$150.25
Shopping	\$60.10	\$90.15	\$90.15	\$120.20	\$150.25
Meal Preparation	\$60.10	\$90.15	\$90.15	\$120.20	\$150.25
Social Support	\$60.10	\$90.15	\$90.15	\$120.20	\$150.25
Nursing RN1	\$110.00				
Travel- Kilometres	\$1.40 per km				

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Brokerage Tier 1	FY2023				
Service Type	Monday to Friday	Monday to Friday	Saturday	Sunday	Public Holiday
	6am - 8pm	8pm – 6am			
Home Care	\$64.60	\$96.90	\$96.90	\$129.20	\$161.50
Personal Care	\$64.60	\$96.90	\$96.90	\$129.20	\$161.50
In Home Respite Care	\$64.60	\$96.90	\$96.90	\$129.20	\$161.50
Transport	\$64.60	\$96.90	\$96.90	\$129.20	\$161.50
Shopping	\$64.60	\$96.90	\$96.90	\$129.20	\$161.50
Meal Preparation	\$64.60	\$96.90	\$96.90	\$129.20	\$161.50
Social Support	\$64.60	\$96.90	\$96.90	\$129.20	\$161.50
Sleepover	Not applicable	\$343.80	\$515.70	\$687.60	\$859.50
24 Hour Care	Not applicable	\$601.60	\$902.40	\$1,203.20	\$1,504.00
Travel- Kilometres	\$1.50 per km				

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Brokerage Tier 2	FY2023				
Service Type	Monday to Friday	Monday to Friday	Saturday	Sunday	Public Holiday
	6am - 8pm	8pm – 6am			
Home Care	\$70.80	\$106.20	\$106.20	\$141.60	\$177.00
Personal Care	\$70.80	\$106.20	\$106.20	\$141.60	\$177.00
In Home Respite Care	\$70.80	\$106.20	\$106.20	\$141.60	\$177.00
Transport	\$70.80	\$106.20	\$106.20	\$141.60	\$177.00
Shopping	\$70.80	\$106.20	\$106.20	\$141.60	\$177.00
Meal Preparation	\$70.80	\$106.20	\$106.20	\$141.60	\$177.00
Social Support	\$70.80	\$106.20	\$106.20	\$141.60	\$177.00
Sleepover		\$377.30	\$566.00	\$754.60	\$943.30
24 Hour Care		\$660.30	\$990.50	\$1,320.60	\$1,650.80
Travel- Kilometres	\$1.50 per k/m				

Direct Care Brokerage Tiers (example: Monday to Friday 6am – 8pm)

MiCare fees charges when service delivered by MiCare carers, & brokerage rate less than \$58.90 per hour

Brokerage Tier 1 fees charged when services delivered are more than \$58.91 but less than \$63.25 per hour

Brokerage Tier 2 fees charged when services delivered are more than \$63.26 but less than \$66.40 per hour

If agency brokerage rates exceed \$66.40 per hour clients' HCP will be charged at the brokerage agency rate with the additional 5% handling fee.

Minimum Booking: For direct care services provided by MiCare Direct Care, there is a minimum engagement of 1 hour (per client, per visit). For direct care services provided by external brokerage, there is a minimum engagement of 2 hours (per client, per visit). Increments of 15 minutes will then apply where direct care services are provided above the minimum engagement period.

Cancellations: A cancellation charge at the full cost will apply when less than 24 hours' notice of cancellation is given to MiCare. Clients should contact MiCare Service Coordination team on (03) 9728 7425 regarding cancellation or changes to their scheduled services.

Afterhours: 1300 064 064 / (03) 9728 7425 after 4pm or weekends/public holidays.

Sleepover: An inactive sleepover shift is up to 10 hours duration and includes 2 hours of active care at the start or end of the shift. If the support worker is required to perform care in the night, it will be charged in 2-hour blocks of engagement. Anything exceeding 4 hours will occur the full shift as active for the full duration, charged at 10 hours outside standard hours of care (8pm-6am). Price on application

24 Hour Care: 8 hours of active care, inactive sleepover and includes break provisions for support worker. Price on application.

Brokerage/agency: If agency is delivering care/services requested by the client, or on behalf of MiCare, it will be charged at a brokerage tier rate (equivalent of 5% handling fee) as per the above Schedule of Fees. Minimum engagement of 2 hours applies for all agency services/visits.

Handling Fee: Every external transaction (excluding Direct Care services via brokerage), will attract a 5% handling fee. This applies to all goods and services not delivered by MiCare and will be capped at \$20.00 per transaction.

New Provider Service Agreement Set Up: Where an external provider is preferred, the provider must meet all requirements of MiCare's Service Agreement before service commencement.

Review of Fees: Fee increases usually occur annually. Our fees are subject to change, at which time MiCare will provide notice of any changes to the rates in accordance with your agreement.

GST Tax: The above fees are excluding of GST

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Package Management These fortnightly rates are deducted from your package each month, and charged at a fixed dollar value as per the table below, and outlined on page 5 of this agreement.

Prices are excluding GST

Package Management rates (per fortnight)	Level 1	Level 2	Level 3	Level 4
All HCP partnerships	\$44.01	\$77.42	\$132.78	\$204.32

Care Management These fortnightly rates are deducted from your package each month, and charged at a fixed dollar value as per the table below under your HCP level and partnership, and outlined on page 5 of this agreement.

Care Management rates (per fortnight)	Level 1	Level 2	Level 3	Level 4
Fully Managed partnership	\$44.01	\$77.42	\$202.17	\$306.47

If there are any changes to fees and charges MiCare will provide you with 28 days' written notice and an opportunity to discuss these changes. Unless you communicate to us otherwise, we will assume you accept the implementation of new rates, and fee/charges. Annual fee changes usually occur around the 1st July, however at times we may need to review and modify our fees at other times throughout the year. We encourage you to discuss any concerns immediately with your Care Manager about changes to MiCare fee and rates.